



# RIVERSIDE CHRISTIAN COLLEGE

[Portal](#) > [Knowledgebase](#) > [Apps](#) > [Minecraft error: Unable to connect to world](#)

---

## Minecraft error: Unable to connect to world

Andrew Storrs - 2024-10-23 - 0 Comments - in Apps

If you are unable to connect to another player's world and they can't connect to yours, try the following fix:

Open keychain access, then toggle "hidden items" from the view tab.

1. Quit Minecraft Edu

2. Search for entries with the name "PF\_Account\_6955F" and "PF\_Account\_6955F\_Key". Delete these.

3. Finally, search for one more entry named "AD\_EDU\_USER\_HINT" and delete it. Retry joining a world. You may be prompted to login again, though.